# GOVERNMENT OF INDIA
# RAILWAYS
# LOK SABHA

UNSTARRED QUESTION NO:3424
ANSWERED ON:24.03.2005
APPOINTMENT OF RTSAs/ RTAs
Renge Patil Shri Tukaram Ganpatrao

**Will the Minister of RAILWAYS be pleased to state:**

(a) the norms laid down for the appointment of Rail Travellers` Service Agents (RTSAs) and Railway Tourist Agents (RTAs);

(b) the details of RTSAs/RTAs whose appointments have been cancelled for not complying with the norms set in this regard;

(c) whether the Government has received complaints regarding partiality is being done in the process of appointment of such agents;

(d) if so, the facts thereof and the reaction of the Government thereto; and

(e) the corrective measures taken/to be taken to curb such practice?

## Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R.VELU)

(a) Rail Travellers` Service Agents (RTSAs) and Rail Tourist Agents (RTAs) are appointed as per provisions of Authorisation of Rail Travellers` Service` Agents (RTSAs) Rules, 1985 and Rail Tourist Agents (RTAs) Rules, 1980 respectively.

(b) RTSAs are appointed after following norms laid down in the relevant rules.

(c) & (d) A case was filed in Hon`ble High Court, Ahmedabad by two persons who did not get selected as RTSAs alleging unfair selection of RTSAs at Rajkot, Bhaktinagar & Surendra Nagar. In pursuance of orders of Hon`ble Court, selected RTSAs at these three stations are not functioning at present. The matter is subjudice.

(e) The selection committee appointed for selection of RTSAs follow the prescribed procedure laid down in the rules.